

# ics (I): support of group work (I)

- Computer Supported Cooperative Work (CSCW):
  - Interdisciplinary Area of Research:
    - Computer Science
    - Sociology
    - Psychology
    - Anthropology
    - Business Informatics
    - Economic Sciences
    - Media Sciences
    - Many other disciplines
  - Definition
  - Goal of CSCW



# ics (2): support of group work (2)

- Group Work:
  - Group
  - Working Group
  - Team → Synonymous with Group



# ics (3): support of group work (3)

- Aspects of Group Work:
  - Communication
  - Coordination
  - Cooperation



# ics (4): support of group work (4)

- Dimensions of Interaction within Group Work:
  - Range
  - Time
  - Type of Relationship
  - Structure
  - Involvement
  - Causality



# ics (5): support of group work (5)

- Classification Scheme of Group Work:
  - Communication
  - Joint Information Spaces
  - Workflow Management
  - Workgroup Computing



# ics (6): enterprise content management (I)

- Framework  
“Enterprise Content Management” (ECM):
  - Term
  - Essential Characteristics :
    - ECM as integrative Middleware
    - ECM-Components as Independent Services
    - ECM as Consistent Repository



ics (7):

## enterprise content management (2)

- Main Categories of Enterprise Content Management:
  - Capture
  - Manage
  - Deliver
  - Preserve
  - Store



ics (8):

enterprise content management (3)

- 5 Terms (5 “C”) of ECM-Scope:
  - (Costs)
  - Collaboration
  - Content
  - Continuity
  - Compliance





ics (9):

## enterprise content management (4)

- ICT-Areas of ECM to Implement MIS:
  - Content-orientated Process Management
  - Continuity Management
  - Content-Management
  - Compliance-Management



# ics (10): enterprise content management (5)

- Enterprise Content Management:

